



To support and represent members in the workplace, protecting their workplace employment rights and ensuring members are treated fairly.

- 1 Prepares and presents cases on behalf of RCN members

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- 2 Supports, advises and represents RCN members in the case of grievances, employer's disciplinary procedures or employment conditions and practices dealing with issues such as equal opportunity or job evaluation

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- 3 Helps RCN members to understand the likely outcome of cases and how this may affect their employment status

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- 4 Contributes to the prevention and resolution of disputes in the workplace

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- 5 Establishes, maintains and improves partnership arrangements with employers

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- 6 Contributes to the formulation and implementation of a collective bargaining strategy

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- 7 In partnership with employers, influences positive employment relations through review and development of employment policies

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- 8 Provides information and advice to RCN members on matters relating to employment rights

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- 9 Identifies appropriate information to use in individual/collective cases of representation

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- 10 Directs RCN members to information and resources to enable RCN representatives and members to protect their employment rights and ensure fair treatment in the workplace

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