

RUH

Dementia Ward Charter Mark

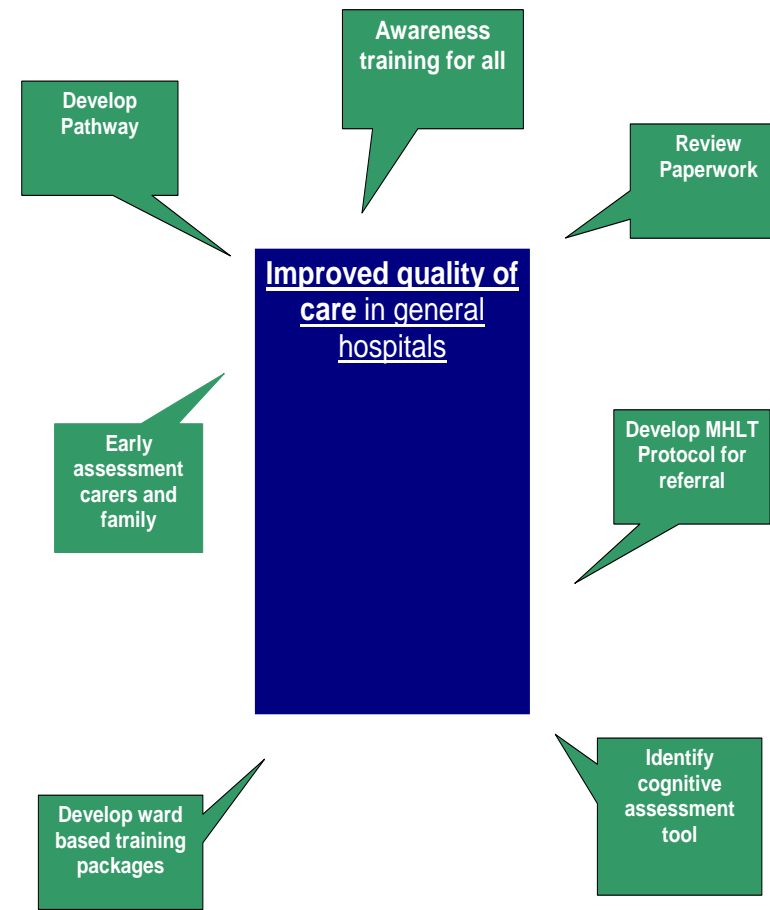
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RUH | Progress to date..

1. Active working group with key partners
2. specific care pathway in place
3. cognitive assessment tools
4. intranet website for dementia
5. Environmental and training fund
6. Working to an action plan

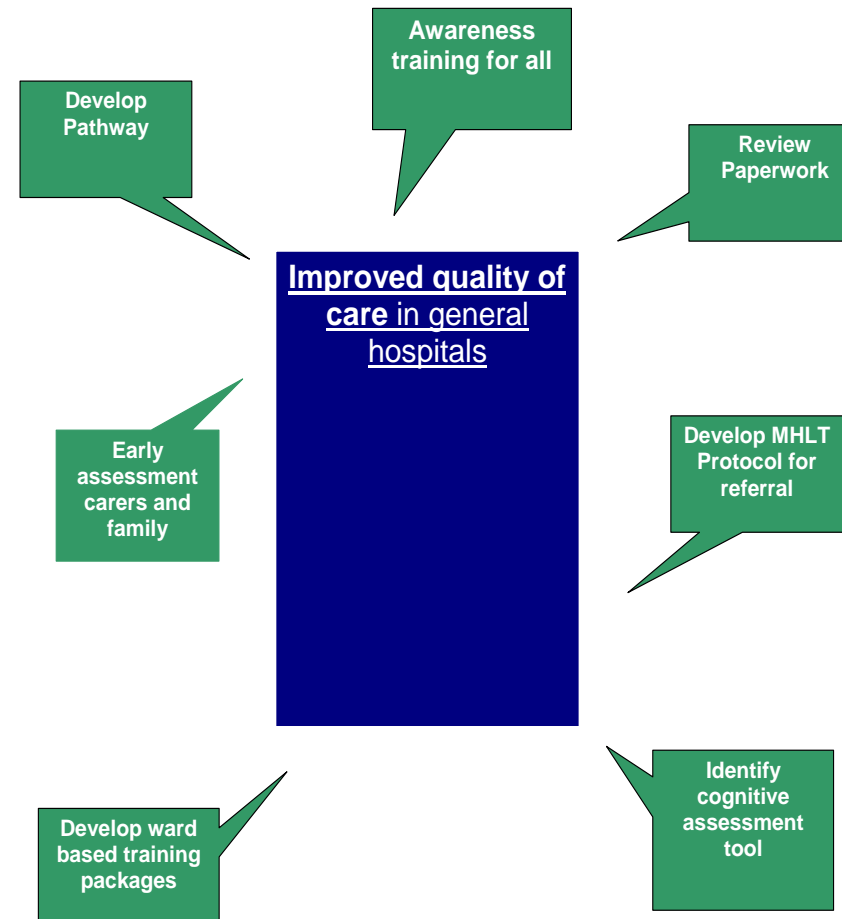
RUH Dementia Strategy



RUH Charter mark

- 1) Respecting & caring for people with dementia
- 2) The Environment
- 3) Meeting nutritional needs
- 4) Suitability of staffing

RUH Dementia Strategy



RUH Key points

- Patient focused and “stretching”
- Within the ward’s power
- 17 categories
- Assessment by observations of care and audit by expert team
- Marking system

RUH | Levels of award and prizes

- **Gold:** £1000 to ward for training & team of the month
- **Silver** – 1 major / 1 minor omission
- **Bronze** – 1 major, 2 minor omissions

	Standard - Respecting and caring for people with dementia	Method of Measure
1.	All staff talk to patients and visitors in a professional, caring and courteous manner	Observations of care Feedback to the ward in terms of compliments and complaints
2.	Patient care is person-centred as evidenced by observation of staff interaction with patients	Direct ward observation
3.	Appropriate risk assessment will be done on all patients who are at risk of leaving ward	Medical records check
4.	All patients newly prescribed anti-psychotic medication will be referred to Mental Health Liaison Service.	Check drug charts with ward pharmacist

	Standard – The Ward Environment	Method of Measure
1.	Signage must be appropriate for people with dementia	Ward audit using tools of National audit
2.	Patients are able to see a clock from their bed area	Direct ward observation
3.	Boredom is prevented by regular ward activities	Ward review and discussion with staff and patients
	Standard – Suitability of staffing	Method of Measure
1.	>50% of staff to have attended formal dementia training in last 2 years	Review of training roll

	Standard –Meeting nutritional needs	Method of Measure
1.	All patients have a weight assesment on admission and at discharge (95% standard) (exceptions apply e.g. day cases)	Nursing records
2.	All patients will be assessed using the MUST tool – 95% standard	Nursing records
3.	There should be flexibility in provision/ presentation of food – e.g. Snacks/ finger foods offered; recognising some patients may take a long time to eat a meal	Inspection
4.	Mealtimes – recognition of need to protect; carers encouraged to visit if they wish to	Lunchtime review
5.	Staff will ensure all patients are able to reach and to eat their food & drink with assistance given if necessary	Inspection



RUH Progress

- All wards aware
- 1st awards made
- Environmental changes underway and training programme revamped
- Rolling programme July 2011 – April 2012
- Aim to enhance the carers aspects

RUH | For more informaton

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