

Developing the Social Care Workforce Delivery Plan 2027 – 2030

Information sheet for national stakeholder groups

Thank you for helping!

This information sheet explains more about the work being carried out by the Institute of Public Care at Oxford Brookes University, who have been commissioned by Social Care Wales to develop the next Social Care Workforce Delivery Plan 2027 -2030 (Delivery Plan).

As you may be aware, the current Delivery Plan is the second phase implementation of the 10-year workforce strategy and is due to end in March 2027. We are therefore asking for your support in reviewing and updating the plan to make sure it continues to meet the needs of the sector and remains relevant over the next three years.

Why have we been invited to participate?

You have been identified you as a key national stakeholder whose valuable expertise, experience, and/or direct involvement with the social care workforce in Wales can support the development of the new Delivery Plan and its subsequent implementation. Your contribution will help ensure that the plan is relevant, practical, and responsive to the needs of the sector.

About the engagement sessions

IPC consultants will either join one of your existing meetings or arrange a dedicated session with you and your colleagues. During the session, we will share an overview of our early findings, including:

- A review of relevant policies, research, and other key publications from recent years that may influence the future success of the Delivery Plan.
- An updated national picture of the social care workforce in Wales, based on the latest available workforce data.
- Our assessment of the current delivery plan – using the evidence gathered and our knowledge of the sector, we will highlight what is working well, suggest actions that may need updating or removing, identify areas that could be strengthened, and point out any gaps that may need attention in the future.

We will then ask for your feedback on our findings and welcome your views, insights, ideas, and suggestions to help shape the Delivery Plan and its actions for 2027–2030.

Engagement sessions can be held in Welsh or English. If you would like a Welsh-speaking consultant to lead the session, please let IPC know as early as possible.

We want everyone to be able to take part fully. If you need any reasonable adjustments to enable full participation, please let us know in advance so we can make the necessary arrangements.

How do we protect personal data?

The engagement session will be recorded for note-taking purposes only so that we have an accurate record of the discussion and can focus on listening to participants. The recordings will only be accessed and used by authorised members of the project team and will be securely deleted once discussion notes have been completed.

Information shared during the session will be processed in accordance with UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018. By joining and remaining in the session, you acknowledge that you have been informed that the session is being recorded for these purposes. Participation is voluntary, and you may choose not to contribute to any part of the discussion.

We recognise that some participants may have valid reasons for not wishing to use their camera during the session. While camera use is entirely voluntary, we encourage participants to keep their cameras on where possible, as this helps create a more open, interactive and engaging discussion.

All information collected as part of this project will be stored securely on Oxford Brookes University's systems and will only be accessible to members of the project team.

For more information about how we collect, use, store, and process personal information, please see our [Privacy Policy](#).

Contact details

If you have any questions or would like more information, please contact **Amy Harmsworth**, Project Manager at IPC, by email at aharmsworth@brookes.ac.uk

Thank you for taking the time to consider this information!