



RCN Management & Leadership Conference

Leading with scrutiny

RCN HQ, 20 Cavendish Square, London, W1G 0RN

29 April 2026

Please note these programme details and timings are subject to change. A final programme will be in your delegate pack at the event.

Programme at a glance

9.00	Registration, exhibition, networking and refreshments
10.00	Chair's opening remarks Liam Williams, RCN Management and Leadership Forum, Executive Director of Quality and Nursing, Welsh Ambulance Service NHS Trust
10.15	Learning from public inquiries in the health and care sector Historical context: Examining patterns across multiple public inquiries to identify common themes and failures Dr Denise Chaffer CBE, Former Director of Safety and Learning
11.00	Systemic obstacles: Exploring the organisational, cultural, and structural barriers that prevent meaningful learning from past mistakes Speaker TBC
11.45	Refreshments and exhibition viewing
12.15	Psychological factors: Discussing how defensive reactions, blame culture, and other psychological mechanisms can inhibit learning Rabina Tindale, Chair, RCN Nurses in Management and Leadership Forum and Director of Nursing, Patient Safety – North East and North Cumbria ICB
12.45	Lunch and exhibition viewing
13.45	Understanding the new landscape of leadership visibility Why visibility matters more than ever in today's environment Birte Harlev-Lam OBE, Former Executive Midwife

14.25	<p>Navigating visibility and scrutiny in today's world: Creating your leadership visibility strategy</p> <p>Hillary Lloyd, Chief Nurse, North East and North Cumbria Integrated Care Board</p>
15.05	<p>Refreshments and exhibition viewing</p> <p>Audience reflections and panel discussion - Where do we go from here?</p> <p>Chair: Liam Williams, RCN Management and Leadership Forum, Executive Director of Quality and Nursing, Welsh Ambulance Service NHS Trust</p> <p>Panellists</p> <p>Dr Denise Chaffer. Former Director of Safety and Learning Birte Harlev-Lam OBE, Former Executive Midwife Hillary Lloyd, Chief Nurse, North East and North Cumbria Integrated Care Board Rabina Tindale, Chair, RCN Nurses in Management and Leadership Forum and Director of Nursing, Patient Safety – North East and North Cumbria ICB</p>
15.25	
4.10pm	<p>Chairs closing remarks</p> <p>Liam Williams, RCN Management and Leadership Forum, Executive Director of Quality and Nursing, Welsh Ambulance Service NHS Trust</p>
4.15pm	Conference close