

Enhancing the day therapies service (DTS) for patients with progressive neurological illnesses: development of an 'assisted' day in addition to 'enablement' days (Whitehouse 2019).



Input

Direct

- Management set up (£2,093)
- Additional clinical & admin staff: 0.55 WTE (mixed band. c. £21k Year 1)
- Additional volunteers & drivers:
 0.5 WTE (no additionality)
- Travel costs (£630 fuel)
- Catering, heating and lighting (no additionality)
- Volunteer training (no additionality)

Indirect

 NHS Professionals – 6 visits per year (cost benefit not considered as part of this project)

Activities & outputs

An extra day therapies day will:

- Tailor services for neuro patients
- Regular NHS reviews by speech & language therapy, clinical nurse specialists and wheelchair services
- Extra physio assessment and reviews
- Increase staff/volunteer to patient ratio
- Increase patient transport capacity
- Upskill volunteers (cost saving of c. £9k by moving these roles to volunteers)

Groups targeted

'Assisted' day: People with Motor Neurone Disease, Progressive Supranuclear Palsy, Corticobasal Degeneration and Multisystems Atrophy who need assistance with meals, communication and mechanical aids to move.

'Enablement' days: People with other palliative illnesses who can eat, communicate and mobilise independently.

Outcomes

Assisted day patients/families

Proactive and preventative response to symptoms

Decreased travel to multiple appointments

Carer respite

Groups/activities/therapies tailored to emotional need and functional ability

More individual time with staff and volunteers

Enablement day patients

Increased time with staff for symptom management, emotional support and rehabilitation

Staff

Anticipated decreased travel time for NHS professionals 1hr/pt/wk seen at hospice rather than home

Improved NHS/hospice team working/upskilling across specialities/professional development

Organisational

Increased capacity across DTS

Become a centre of excellence for neuro patients

Potential research and funding opportunities

Sharing service innovation and national and international level

Meeting the strategy aims of increasing services for non-malignant illnesses

Increased partnership working