# Developing a Concept Analysis Prior to Undertaking a Research Project



# **Dr. Catrina Heffernan**

Institute of Technology Tralee Co. Kerry Catrina.Heffernan@staff.ittralee.ie



© SNOOPER

### **The Presenters**



Dr. Catrina Heffernan April 2017

TRALFF



#### Supervisors:

Professor Geraldine McCarthy Professor Josephine Hegarty Dr. Margaret Landers Dr Alice Coffey Dr. Rhona O'Connell Dr Mark Tyrrell Dr Mark Tyrrell Dr Stephen Bradley Dr Helen Mulcahy Dr Aine Horgan Dr Tom Andrews

Dr. Catrina Heffernan April 2017

# Nursing Concept Analysis

#### Applications to Research and Practice

Joyce J. Fitzpatrick Geraldine McCarthy

Editors

## Rationale

Examine and discuss the benefits of developing a concept analysis prior to undertaking a research project.

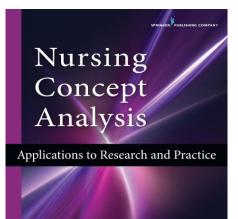
## Goals

- Concept Analysis
- Purpose
- Methodology
- Benefits papers



#### Method or approach

### Exercise designed to familiarise with a variable

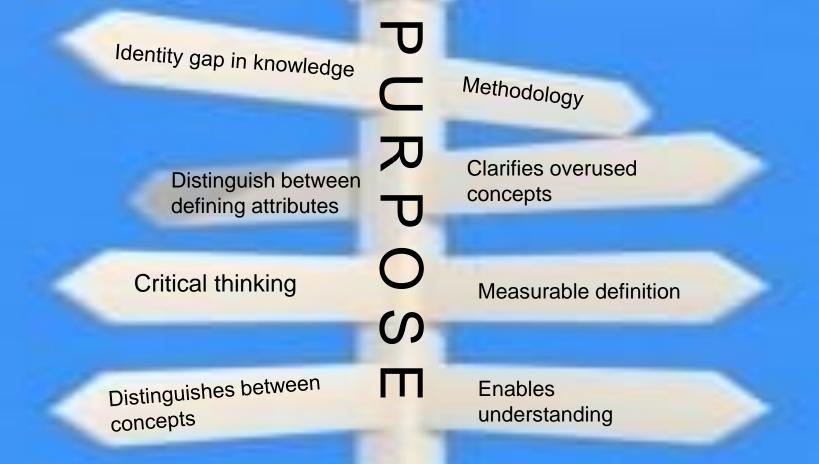


To explicate attributes or characteristics

First step in communicating meanings, Dr. Catrina Heffernan April 2017 Understandings and feelings

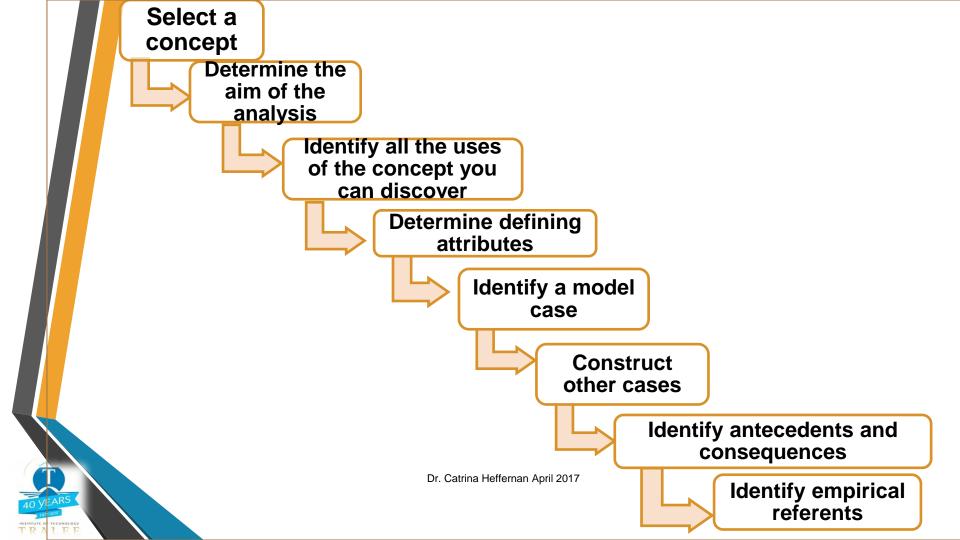
Joyce J. Fitzpatrick Geraldine McCarthy

Editors



# Methodology:

- Chinn and Kramer 1995
- Morse 1995
- Rodgers 1989 2000
- Schwartz-Barcott and Kim 1993, 2000
- Wilson 1963
- Walker & Avant 1983, 1988, 1995, 2005



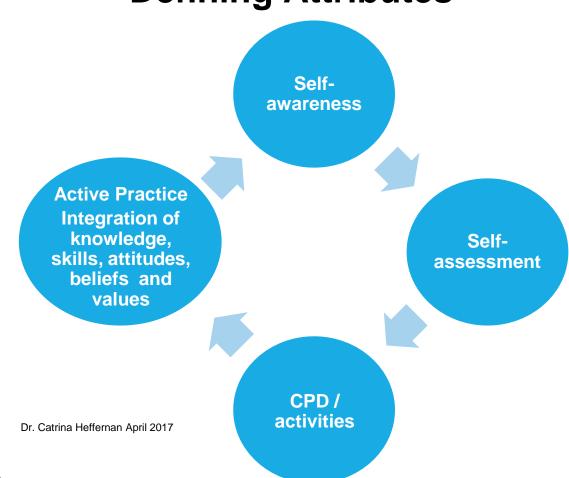


# Continuing Professional Competence

To investigate what registered nurses in Ireland require to maintain and demonstrate continuing competence?



## **Defining Attributes**



IE

## **Operational Definition**

Continuing professional competence is an ongoing process, in which the registered nurse exercises self awareness, undertakes selfassessment, engages in CPD/ activities and integrates knowledge, skills, attitudes, beliefs and values into contextual active practice.

### **Model Case**

Registered nurse Jane becomes aware (**self-awareness**)<sup>1</sup> of her level of ability to provide quality care for a patient with dementia during her week's rostered duty on a surgical ward.

Reflecting on her performance (**self-assessment**)<sup>2</sup> three weeks later she attends a two day Dementia programme (**CPD activities**)<sup>3</sup> in the local Centre of Nurse Education.

A month later she uses her new learning to provide enhanced care to another surgical patient with dementia (active practice – integration of knowledge, skills, attitudes, beliefs and values)<sup>4</sup>

### Antecedents

## Consequences

- Performance ability (Knowledge, skills, attitudes, beliefs and values) –
  Education preparation
- Registration
- Regulatory requirements
- Accountability and responsibility (Code of Conduct and Ethics and Scope of Practice)
- Employer support/ empowerment (process)

- Safe, effective and ethical practice
- High standards of practice
- Quality patient/ client care
- Public confidence
- Lifelong-learning (motivation)
- Competence demonstration
- Development of the profession
- Empowerment (product).

### **Empirical Referents**

Nurse Competence Scale (NCS) and the Holistic Nurse Competence Scale (HNCS)

Scale(s)	Author(s)	Factors
Nurse Competence Scale (NCS) derived from Benner's <i>From</i> <i>Novice to Expert</i> competency framework	Meretoja, Isoaho and Leino-Kilpi, 2004	The 73-item scale consists of seven categories: Helping role, teaching/ coaching, diagnostics functions, managing situations, therapeutic interventions, ensuring quality and work role
Holistic Nurse Competence Scale (HNCS)	Takase and Teraoka, 2011	The 36-item scale consists of five factors: Staff education and management, ethically- oriented practice, general aptitude, nursing care in a team and professional development.

#### **Benefits of the Concept Analysis**

- Clarified a well used/ researched concept and identified a further gap in the literature for future research.
- Development of a further instrument with good internal consistency (reliability) and components of this tool utilised in other research.

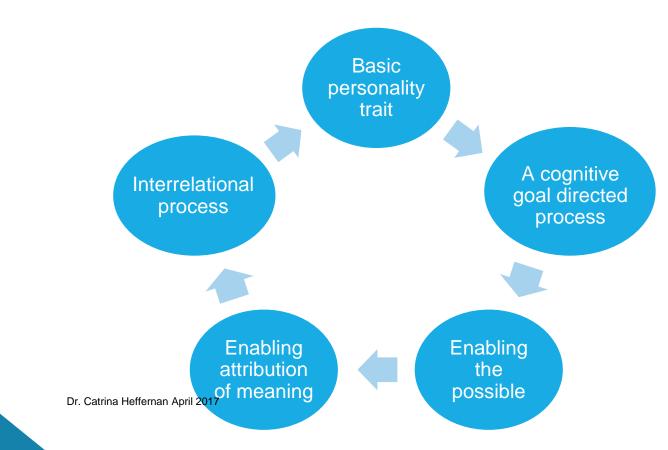


# Hope in Mental Health Recovery

Joan Murphy/Moira O' Donovan

### To explore the lived experience of hope in mental health recovery

## **Defining Attributes**



IE

## **Operational Definition**

Hope is a genetic, developmental, interrelational, cognitive goal directed process that enables fulfilment of possibility and the attribution of meaning to experience.

## Model Case- Tom

Tom is a 52 year old man with a medical diagnosis of depression, currently well and attending his local mental health centre one day a week..

- <u>Personality Trait-</u> Tom is by nature an optimistic, positive character.
- Interrelational Process- Tom enjoys his chats with others including service users and staff.
- <u>Cognitive Goal Directed Process</u>-The centre has rented an allotment, Tom has accepted the task of planning the vegetables to plant and feels energised about the venture.
- Enabling the Possible -He has secured some seeds from a local farmer and describes an inner strength to succeed.
- **Enabling Attribution of Meaning-** When Tom reviews his years of mental distress, he philosophically reflects that he needed to go through it to appreciate where he is now.



#### Antecedents

- Mental distress
- Challenging life event(s)
- Uncertainty
- Feeling angry
- Fighting to get better
- Belief that recovery is possible
- Meaningful information
- Nurturing environment

### Consequences

- Strengthening belief -that recovery is possible
- Energy & ability -to engage in recovery
- Agency and pathways to meet goals
- Increased participation & life satisfaction
- New perspective/meaning in life
- Protection -against failure/disappointment
- Make sense- of one's experience
- Trust in others increased
- Being free and in control
- Improved physical and psychological health

## **Empirical Referents**

32 hope scales (Choe, 2013) but.... no absolute measure of hope: multi-dimensionality , tangible/intangible elements

Scale	Authors	Factors
Herth Hope Scale	Van Gestel- Timmermans et al. (2010)	View on life and the future Self confidence and inner strength
Integrative Hope Scale	Schrank et al. (2010)	Trust and confidence positive future orientation social relations Lack of personal perspective
Schizophrenia Hope Scale Dr. Catrina Heffernan April	Choe (2013) 2017	Positive expectations for the future confidence in life and the future meaning in life



## **Benefits of Concept Analysis**

 Definition of hope attributes specific to a mental health disciplinary context- standard language for mutual understanding-to guide research and interventions.

• Delineation of hope from other similar psychosocial concepts, for example resilience.

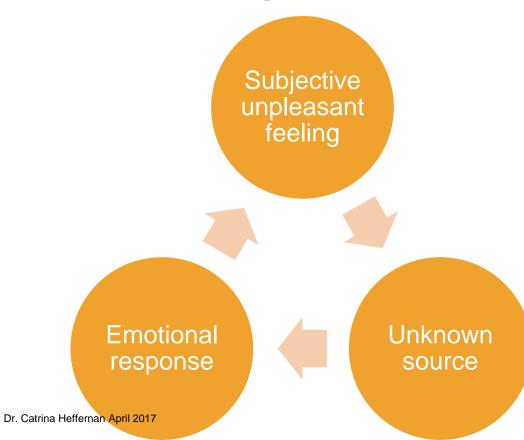
Provision of an expert reference point prior to engagement in data collection and analysis.



# **Nurse Anxiety**

To measure anxiety among registered nurses in an acute hospital setting. Dr. Catrina Heffernan

## **Defining Attributes**



AO YEARS

## **Operational Definition**

Anxiety is defined as a **subjective unpleasant feeling** that may or may not be observed or measured directly, where there is an **unknown source** that manifests in an **emotional response**.

## Antecedents

 Capable of feeling emotion

 Perception of potential threat

## Consequences

- Personal growth
- Positive change in behaviour
- Physical illness
- Negative change in behaviour

## **Empirical Referents**

Scale(s)	Author(s)	Factors
State Trait Anxiety Inventory (STAI)	Spielberger et al. (1983)	Self-report scale State anxiety Trait anxiety Items are rated on a 4-point Likert scale
Hospital Admission Depression Scale (HADS)	Zigmond and Snaith (1983)	14 item scale Anxiety subscale Depression subscale

Dr. Catrina Heffernan April 2017

T

# **Benefits of the Concept Analysis**

To measure nurse anxiety in an acute hospital setting

 To identify anxiety when present in self and/or colleagues and thus provide the necessary support.



# Help-seeking (from a CAMHS perspective)

To measure help seeking tendencies in young people experiencing mental health problems

Michael Anthony Reen

## **Defining Attributes**

Openness to seeking help

Weighing up and choosing options

Decision-making

# **Operational Definition**

Help seeking is the process where a person must; first be open to seeking help; must also decide on what type of help they require and; finally he or she must make a conscious decision to actually seek help.

# **Model Case**

Jack is a sixteen year old male and he is experiencing low mood for a couple of months. He has lost interest in the things that he once enjoyed such as football and music. He feels 'different' from his friends and he is worried about his future. He wants to feel better again therefore he decides on a plan of action (**Openness to seeking help**). After some deliberation on who to ask for help, he chooses to tell his mother how he feels (**weighing up and choosing options**). He explains to her how he is feeling and as a result an appointment is made with his local Doctor or General Practitioner (**decision making**)

#### Antecendents

He/she is experiencing an issue or problem (low mood).

He/she recognises its existence (problem recognition).

He/she has made a decision to deal with this issue or problem (decision to act).

Dr. Catrina Heffernan April 2017

#### Consequences

#### <u>Positive</u>

He/she will initiate recovery through seeking help. He/she may experience a sense of relief (decision finally made). He/she will have access to services and information.

#### **Negative**

The problem remains unresolved and person experiences a sense of helplessness.

Dissatisfaction with source of help provided.

Negative experience may inhibit future help seeking.

#### **Empirical Referents**

Scale	Author(s)	Factors
Attitudes Toward Seeking Professional Psychological Help Scale	Fischer and Turner (1970)	29 items designed to assess general attitudes toward seeking professional psychological help for psychological problems and issues. It addresses issues such as stigma; openness; and confidence in professionals.
General Help Seeking Questionnaire Dr. Catrina Heffernan April 2017	Wilson et al (2005)	Developed to assess intentions to seek help from different (formal and informal) sources and for different problems.

#### **Benefits of the Concept Analysis**

- In trying to pin down the area of research I wanted to explore, I initially focused on the client's perspective i.e young people's experience of seeking help when suffering with a mental health issue.
- An exploration of the literature diverted me to the perspective of the nurse (help giver).
- The process of analyzing the concept of help seeking (from a mental health perspective) helped me to differentiate it from its meaning in other disciplines and branches.

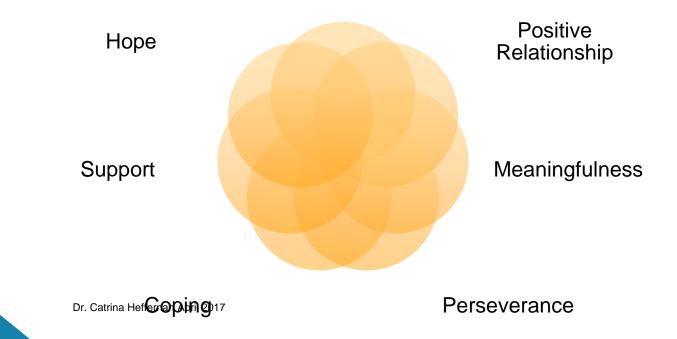


# **Nurse** Resilience

To measure levels of nurse resilience in acute hospitals Gerardina Harnett

## **Defining Attributes**

Self-efficacy



## **Operational Definition**

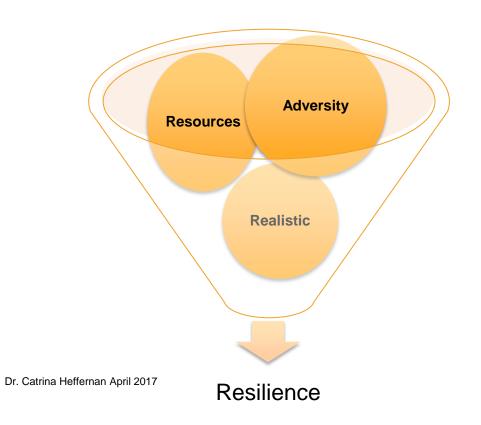
Nurse resilience is defined as the interaction of selfefficacy, hope, coping, perseverance, having meaning or purpose, positive relationships and support which enable a nurse to transform adversity into opportunities for increased growth.

#### **Model Case**

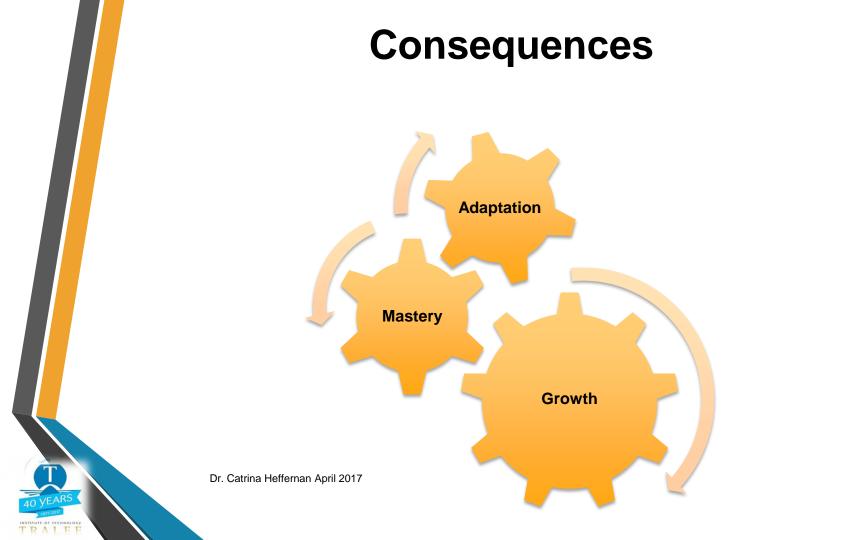
Mary is a staff nurse working on a medical ward in an acute hospital. The ward environment can be chaotic at times.

Mary possesses self-efficacy, hope, positive coping, is able to persevere, sees a purpose or meaning in her life, has positive relationships and support, resulting in the transformation of stressful experiences into opportunities for increased growth despite the experience of frequent adversity at work.

#### Antecedents



TRALE F



#### **Empirical Referents**

- Polk 2000 Polk's Pattern Scale of Resilience 20 items
- Wagnild and Young 1993 Resilience Scale-25 and 14 items
- Connor and Davidson 2003 CD-RISC 25 and 10 items
- Fribourg et al. 2003 Resilience Scale for Adults 25 items

(Connor and Davidson, 2003; Fribourg et al., 2003; Polk, 2000; Wagnild and Young, 1993)

## **Benefits of Concept Analysis**

 Concept analysis provided the clarity I needed on the understanding, feeling and experience of the concept of nurse resilience from a nursing perspective

 Concept analysis then underpinned and guided my knowledge development through the choice of key words for searching the empirical literature, theories and models of resilience

## Conclusion

**The Antecedents and Consequences** 

**The References** 

**Model Cases** 

**Empirical Referents** 

**Building Theory -**

Antecedents as determinants of behaviour Consequences as relevant outcomes



### Take home message

- Theoretical framework
- Disciplinary context
- Empircal referents
- Defines concept for research
- Results in a precise operational definition

## Go raibh míle maith agat



#### References

An Bord Altranais (2000) *Scope of Nursing and Midwifery Practice Framework*. Dublin: An Bord Altranais.

Arnetz, J.E. and Hasson, H. (2007) Evaluation of an educational "toolbox" for improving nursing staff competence and psychosocial environment in elderly care: Results of a prospective, non-randomized controlled intervention. *International Journal of Nursing Studies* 44(5), 723-735.

Axley, L. (2008) Competency: A concept analysis. *Nursing Forum* 43(4), October-November, 214-222.

Bay, E. J. and Algase, D.L. (1999) Fear and Anxiety: A Simultaneous Concept Analysis. *Nursing Diagnosis*, 10(3), 103 – 111.

Bradshaw, A. (2000) Competence and British nursing: A view from history. *Journal of Clinical Nursing* 9(3), 321-329.

Bradshaw, A. and Merriman, C. (2008) Nursing competence 10 years on: Fit for practice and purpose yet? *Journal of Clinical Nursing* 17(10), 1263-1269.

Choe, K (2013) Development and preliminary testing of the Schizophrenia Hope Scale, a brief scale to measure hope in people with schizophrenia. *International Journal of Nursing Studies, 2309, 1-7.* 

Connor, K.M. and Davidson, J.R. (2003) Development of a new resilience scale: The Connor Davidson Resilience Scale. *Depression and Anxiety* 18(2), 76-82.

Cowan, D.T., Norman, I. and Coopamah, V.P (2005) Competence in nursing practice: A focused review of literature. *Nurse Education Today* 25(5), 355-362.

Cowan, D.T., Wilson-Barnett, J. and Norman, I.J. (2007) A European survey of general nurses' self assessment of competence. *Nurse Education Today* 27(5), 452-458.

Del Bueno, D.J. (2001) Buyer beware: The cost of competence. *Nursing Economics*. 19(6), November-December, 250-257.

Department of Health and Children (2008) *Building a Culture of Patient* Safety - Report of the Commission on Patient Safety and Quality Assurance. Dublin: Department of Health and Children.

Department of Health and Children (2009) *An Integrated Work Force Planning Strategy for the Health Services 2009-2012*. Dublin: Department of Health and Children.

Dulock, H.L and Holzemer, W.L. (1991) Substruction: Improving the linkage from theory to method. *Nursing Science Quarterly* 4(2), Summer 83-87.

Fischer EH, Turner JL. (1970) Orientations to seeking professional help: development and research utility of an attitude scale. *Journal of* DConstituting and Clinical Psychology 35, 79–90. Friborg, O., Hjemdal, O., Rosenvinge, J.H. and Martinussen, M. (2003) A new rating scale for adult resilience: What are the central protective resources behind healthy adjustment? *International Journal of Methods in Psychiatric Research* 12(2), 65-76.

Garside, J.R. and Nhemachena, J.Z.Z. (2013) A concept analysis of competence and its transition in nursing. *Nurse Education Today* 33(5), 541-545.

Girot, E.A. (2000) Assessment of graduates and diplomats in practice in the UK- are we measuring the same level of competence?. *Journal of Clinical Nursing* 9(3), 330-337.

Government of Ireland (2011) *Nurses and Midwives Act 2011*. Stationery Office, Dublin.

Health Information and Quality Authority (2010) *Draft National Standards* for<sup>Pr</sup>Safer Better Healthcare: Consultation Document. Dublin: Health Information and Quality Authority. Health Service Executive (2009) *Education, Training and Research: Principles and Recommendation.* Dublin: HSE.

Hegney, D., Tuckett, A., Parker, D. and Robert, E. (2010) Access to and support for continuing professional education amongst Queensland nurse: 2004 and 2007. Nurse Education Today 30(2), 142-149.

International Council of Nurses (2003) *ICN Framework of Competencies for the Generalist Nurse*. Geneva: International Council of Nurses.

Josefsson, K. Sonde, L.and Wahlin, T.B.R. (2007) Registered nurses' education and their views on competence development in municipal elderly care in Sweden: A questionnaire survey. *International Journal of Nursing Studies* 44(2), 245-258.

Markus, L.H.. Cooper-Thomas, H.D. and Allpress, K.N. (2005) Confounded by competencies? An evaluation of the evolution and use of competency models. New Zealand, Journal of Psychology 34(2), July 117-125.

McClelland, D.C. and Boyatzis, R.E. (1980) Testing for competence rather than intelligence. *American Psychologist* 28(1), January 1-14.

McConnell, E.A. (2001) Competence vs. competency. *Nursing Management* 32(2), 14-15.

Menzies Lyth, I. (1960) Social systems as a defense against anxiety. An empirical study of the nursing service of a general hospital. *Human Relations*, 13, 95 – 121.

Meretoja, R., Isoaho, H. and Leino-Kilpi, H. (2004) Nurse competence scale: development and psychometric testing. *Journal of Advanced Nursing* 42(7), 124-133.

Munro, K.H. (2008) Continuing professional development and the charity paradigm: Interrelated individual, collective and organisational issues about continuing professional development. *Nurse Education Today* 28(8), 953-961.

Nelsome Gall S.2 (1981) Help seeking: an understood problem-solving skill in children. *Developmental Review* 1, 224-246.

North American Nursing Diagnoses Association (NANDA) (2014) *Nursing Diagnoses. Definitions and Classifications*. Philadelphia, PA.

Polk, L.V. (1997) Towards a Middle Range Theory of Resilience. Advances in Nursing Science, 19(3), 1-13.

Ramritu, P.L. and Barnard, A. (2001) New nurse graduates' understanding of competence. *International Council of Nurses, International Nursing Review* 48(1), 47-57.

Riitta-Liisa, Ä,; Suominen, T. and Leino-Kilpi, H. (2008) Competence in intensive and critical care nursing: A literature review. *Intensive and Critical Care Nursing* 24(2), 78-89.

Schrank, B., Woppmann, M., Sibitz, I. and Lauber, C. (2010) Development and validation of an integrative scale to assess hope. *Health Expectations*, 14, 417-428.

Scott Tilley, D.D. (2008) Competency in nursing: A concept analysis. The Journal of continuing Education in Nursing 39(2), 58-64.

Seyle, H. (1974) Stress Without Distress. Philadelphia, PA, J.B. Lippincott.

Smith, S.A. (2012) Nurse Competence: A Concept Analysis. *International Journal of Nursing Knowledge* 23(3), 172-182.

Social Anxiety Ireland (2014) Overview. Retrieved from http://socialanxietyireland.com/social-anxiety/how-common-is-social-anxiety/ (Accessed 14<sup>th</sup> March 2015)

Spielberger, C.D., Gorsuch, R., Lushene, P., Vagg, P. and Jaobs, G. (1983) *Manual for State-Trait Anxiety Inventory (STAI).* Palo Alto, CA, Consulting Psychologists Press.

Valloze, J. (2009) Competence: A concept analysis. *Teaching and Learning in Nursing* 4(4), 115-118.

Van Gestel-Timmermans, H., Van den Bogaard, J., Brouwers E., Herth, K. and Van Nieuwenhuizen, C. (2010) Hope as a determinant of mental health recovery in a payer bometric evaluation of the Herth Hope Index-Dutch version. *Knowledge Centre for Self-Help and Consumer Expertise*, 24, 67-74. Wagnild, G.M. and Young, H.M. (1993) Development and Psychometric evaluation of the resilience scale. Journal of Nursing Measurement 1, 165-178.

Walker, L. and Avant, K. (1988) Strategies for theory construction in nursing. (2<sup>nd</sup> ed.) Norwalk, CT, Appleton and Lange.

Walker, L. and Avant, K. (2005) Strategies for theory construction in nursing. (4th ed.). Upper Saddle River, NJ, Pearson/Prentice Hall.

Walker, L. and Avant, K. (2011) Strategies for Theory Construction in Nursing. (5<sup>th</sup> ed.). Upper Saddle River, NJ, Pearson/Prentice Hall.

Wann, S. (2005) Determination of professional competency in a rapidly changing environment. Journal of the American College of Cardiology 46(11).

Watson, R. (2002) Clinical competence: Starship enterprise or straightjacket? *Nurse Education Today* 22(6), 476-480.

Whitley, G. (1992) Concept Analysis of Anxiety. *Nursing Diagnosis*, 3(3), 107-116.

Wilson C.J., Deane F.P., Ciarrochi J.V., and Rickwood D. (2005) Measuring help seeking intentions: Properties of the General Help Seeking Questionnaire. *Canadian Journal of Counselling* 39 (1), 15-28

World Health Organization (WHO) (2008) *International Classification of Disease*. (11<sup>th</sup> ed.) Geneva, WHO.

Zigmond, A. and Snaith, R. (1983) The Hospital Anxiety and Depression Scale. *Acta Psychiatric Scandinavia* 67, 361 – 370.